



i560 Error Codes

The POWER Light Flashes Orange when an error occurs. The number of consecutive orange flashes, in between the green flashes, indicates the cause of the problem.

No. of Blinks	Cause	How to correct
Two times	No paper/ Paper does not feed.	Set paper, and press the Resume/Cancel button.
Three times	Paper jam	Remove the jammed paper, set paper, and press the Resume/Cancel button.
Four times	Empty ink tank	Confirm the empty ink tank and replace it with a new one.
Five times	The print head is not installed properly. Print head worn out.	1) Install the print head. When the print head is installed, remove it, and install it again.
		2) While the print head is installed, press the power button to turn the printer off, and then back on again.
		3) Remove the print head, and reinstall it. If the error persists, the print head may be damaged or worn out.
Eight times	The waste ink absorber is almost full.	Press the Resume/Cancel button to clear the error. For a while, printing can be continued. However, when the waste ink absorber is full, printing is impossible. In this case, replacement of the waste ink absorber is needed.
Nine times	Digital camera/video camera does not support Direct Printing.	Remove the cable and press the Resume/Cancel button.

The power light flashes orange and green alternately: Service error