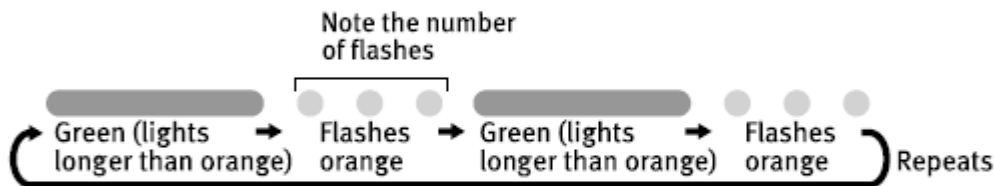


iP3000 Error Codes

The POWER Light Flashes Orange when an error occurs. The number of consecutive orange flashes, in between the green flashes, indicates the cause of the problem.

Handling Error Messages

When a printer error occurs, the POWER/ERROR lamp flashes. The number of flashes indicates the type of error that has occurred. Count the flashes and take the appropriate action to correct the error.



| Number of Flashes | Possible Cause | Try This |
|-------------------|---|---|
| Two flashes | Printer is out of paper/Paper does not feed | Reload paper in the Sheet Feeder or Cassette and press the RESUME/CANCEL button. |
| Three flashes | Paper jam/Paper Output Tray is closed | Clear the jammed paper, reload paper in the printer, then press the RESUME/CANCEL button. If the Paper Output Tray is closed, open it. See "Paper Jams" on page 72. |
| Four flashes | Empty ink tank | Press the RESUME/CANCEL button to resume printing with an empty ink tank. Replace it with a new ink tank immediately after the printing. It may damage the printer if you continue printing with an empty ink tank. See "Replacing an Ink Tank" on page 42. |
| Five flashes | Print Head not installed/Print Head not installed correctly/Defective Print Head | Install the Print Head. If the Print Head is already installed, remove the Print Head and check the electrical contacts for foreign matter, then reinstall. After reinstalling the Print Head, you may need to realign it. If this error still remains, the Print Head may be damaged. Contact the Customer Care Center. |
| Six flashes | Inner Cover is open | Close the Inner Cover and press the RESUME/CANCEL button. |
| Eight flashes | Waste ink absorber almost full | The printer has a built-in waste ink absorber for the ink used during Print Head Cleaning. Eight flashes indicates that the waste ink absorber is nearly full. Press the RESUME/CANCEL button to cancel the error so you can continue printing. Before the waste ink absorber becomes completely full, contact the Customer Care Center. |
| Nine flashes | A specified period of time has elapsed without receiving a response from the digital camera/The digital camera or digital video camcorder connected is not compatible with this printer | Disconnect the camera cable, press the RESUME/CANCEL button and reconnect the cable. If the error is still unresolved, there is a possibility that you are using a digital camera or digital video camcorder that is not supported by this printer. Use a digital cameras or digital video camcorder compatible with this printer. |

The power light flashes orange and green alternately: Service error